



RESTAURANT NETWORK & COMPLIMENTARY CHAUFFEUR SERVICE

TERMS & CONDITIONS

- ✓ **A minimum of two guests per Ride & Dine booking.**
- ✓ One ride voucher (promo code) transports a minimum of two and a max of seven diners.
- ✓ **Only one ride (vehicle) per table booking is permitted unless guests exceed the vehicle capacity limit.**
- ✓ The balance of payment for collecting diners at alternative addresses exceeding the promo code value will be for the client/members account.
- ✓ Transportation for larger groups (more than seven) requires additional Ride & Dine members to book the balance of diners.
- ✓ Please remember to tip your driver as tips are not included in the promo vouchers.
- ✓ **Complimentary rides are calculated by the distance and the attending diners. Return rides are not guaranteed if the full complement of diners is not in attendance.**
- ✓ To safeguard the restaurants against rides utilised vs. table bookings not honoured, your verified credit card details are required. In the event of the booking not being honoured the full ride cost will be deducted from the member's credit card.
- ✓ Members not honouring table bookings will be suspended from the Ride & Dine service until funds are collected, repeat offenders will be permanently removed.
- ✓ Ride & Dine reserves the right to withdraw the service from any member that it deems necessary.
- ✓ Rescheduling or cancellation of bookings requires the courtesy of contacting the restaurant to advise (30 min notice is customary).
- ✓ Only opt-in clients receive 'tonight only' specials (see in app top left menu).
- ✓ As the restaurants are responsible for updating their own specials we recommend clients contact the restaurants telephonically to check validity and availability.
- ✓ **The complimentary ride is applicable to genuine diners, hence minimum of R125 per client is required (excludes minors under 14 years).**
- ✓ **Failure to attain the minimum spend justifies the restaurant not providing the complimentary return ride.**
- ✓ The Doorstep Specials are very popular, it is advisable to contact the restaurant to verify availability before leaving home.
- ✓ **The Doorstep Specials and Tonight Only deals DO NOT offer complimentary rides, as these deals have already been substantially discounted.**
- ✓ In order to keep the Doorstep Specials interesting, the restaurants are requested to make regular and creative changes.
- ✓ **Ride & Dine, Doorstep Specials and Tonight only deals DOES NOT work in conjunction with other independent restaurant promotions such as but not limited to Daddy's Deals, Groupon or The Entertainer etc.**
- ✓ The monthly membership fee for Ride & Dine, Doorstep Specials, and Tonight Only notifications is R18.90, other than contained in the above terms and conditions there are no hidden costs involved.